



3VR CrimeDex Case Study

Customer: Boise Police Department **Location:** Boise, Idaho

December 14, 2007

Version 1.0

• Customer

The Boise Police Department employs approximately 285 sworn police officers. The officers and staff of the Boise Police Department are dedicated to providing the highest quality public safety and law enforcement services to people who live, work, and play in Idaho's capital city. The department's mission is to enhance public safety through proactive problem solving and community partnerships.

• The Crime

In 2003, a series of seemingly connected robberies occurred in Boise, Idaho.

• The Investigation

Detective Wade Spain with the Financial Crimes Unit of the Boise Police Department was assigned to the case. To solve the crimes, Detective Spain started by working with the local Federal Bureau of Investigation (FBI) office because it appeared the suspect was an itinerant. The FBI was able to locate one other robbery in St. George, Utah that appeared to have been committed by the same suspect.

• CrimeDex Solution

Because of the multiple locations involved, Detective Spain decided to enter information about the case into CrimeDex, an integrated criminal database that help banks, retailers, and law enforcement identify criminals, expedite investigations, and share critical information.

Within days, a CrimeDex analyst contacted Detective Spain and advised him of a suspect that another robbery task force in Portland, Oregon was investigating. It appeared likely that the same suspect committed the Boise robberies.

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"This single success is enough to convince me that CrimeDex is a powerful investigative tool. It helps investigators not only identify suspects, but makes connections between multiple agencies that may be investigating the same suspects and the same crimes. As criminals become increasingly mobile and are able to share information regionally, it is vital that we stay one step ahead and hold criminals accountable for all of the crimes they commit."

— Detective Wade Spain, Financial Crimes Unit, Boise Police Department



In Brief

Customer: Boise Police Department, Boise, Idaho

Challenges:

- Bank robberies across several states made it more difficult for local agencies to "connect the dots"
- Limited information was available from the FBI through traditional data sources
- Agencies across at least three states were needed to put the facts of the case together and charge the suspect with all of the crimes committed

3VR Solution:

- CrimeDex

Result and Benefits:

- Crime solved in weeks instead of months
- Criminal arrested and charged for several bank robberies that might have gone unlinked without the collaboration and data sharing capabilities of CrimeDex
- One more bank robber is off the streets due to CrimeDex

The CrimeDex analyst put Detective Spain in touch with the task force in Portland. It quickly became clear that Spain's suspect was responsible for at least a dozen robberies in the Pacific Northwest. His modus operandi (MO) was consistent across all the robberies, calling into question why the FBI's database only found one match. Despite this challenge, CrimeDex was able to make the connection and have the Boise robberies included in the larger task force investigation.

After a CrimeDex alert was issued on the suspect, a CrimeDex member FBI agent in Spokane started looking at the prior robberies and plotting them on a map. He came to the conclusion that the suspect would strike next in Spokane. He circulated the CrimeDex Alert among the relevant law enforcement agencies, banks, and credit unions in Spokane. With information on the suspect's car and appearance, a Spokane County deputy was able to identify his vehicle and apprehend him in a coffee shop.

• CrimeDex Benefits

- Thorough investigations — Because CrimeDex facilitated communication between the Boise Police Department and the Portland task force, the criminal was charged for all of the robberies committed, not just a few.
- The power of collaboration — This case was solved because of the collaboration of several CrimeDex subscribers. CrimeDex encompasses a vast network of hundreds of law enforcement agencies supporting the fight against fraud.
- Information from multiple sources — This case required assistance from people within law enforcement agencies in three states. CrimeDex is a large information sharing system that brings together hundreds of financial institutions, retailers, and other organizations.

• About CrimeDex

3VR's CrimeDex® service is revolutionizing the investigative process by enabling collaboration between investigators and law enforcement professionals nationwide. CrimeDex counts more than 1,000 banks, credit unions, retailers, and law enforcement agencies as members. 3VR Security is combining the power of its Searchable Surveillance video

system with CrimeDex's Internet platform to create a powerful and unique investigation tool to reduce crime and fight fraud.

• About 3VR Security

3VR Security, Inc., www.3vr.com, the searchable surveillance platform, provides the first video management system powered by a search engine with integrated video analytics. 3VR systems lower physical and operational costs while dramatically improving the effectiveness and efficiency of investigations for fraud, theft, and other crimes. Based in San Francisco, CA, the company is privately held with funding from Kleiner Perkins Caulfield & Byers, VantagePoint Ventures, In-Q-Tel, and DAG Ventures. 3VR is the three-time winner of the SIA best new video product, was named security product of the year from Frost & Sullivan 2006 and 2007 among other awards. For more information please visit: <http://www.3vr.com/>



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